**Washington National Cathedral: Reopening 2020 Survey of Active Docents, Staff Aides, and Welcomers**

**April 23, 2020**

Cathedral staff are hard at work preparing for when the Cathedral reopens. We are planning for a variety of possible outcomes based on the current health crisis. I am asking for your input to help us in our planning by taking this survey. There are a lot of unknowns in this unprecedented time and I understand how you respond now may be different when we do reopen. Please take a few moments to share your current thoughts and feelings about returning to the Cathedral. This is an anonymous survey but you can leave your name. The deadline to complete the survey is April 30.

1. Required: Which of the following potential actions are prerequisites for your coming back to the Cathedral?Please check all that apply:
2. Elected officials say it is okay to return to work and/or school (Federal and/or DC/VA/MD)
3. CDC and/or DC Department of Health say it is okay to return to work and/or school
4. Bishop Budde and the Episcopal Diocese of Washington says it is okay to reopen
5. A Covid-19 vaccine is available
6. Testing (for Covid-19 and/or antibody testing) is readily available
7. Changes to how we welcome visitors into the building
8. Changes to our tours (ex. group size, timing, tour routes)
9. Changes to our public programs, private events, and worship
10. Changes to staff procedures
11. Changes to the scheduling of Docent shifts
12. Changes to volunteer roles and responsibilities
13. Availability of personal protective supplies for Cathedral staff and volunteers
14. Availability of personal cleaning supplies
15. Increased disinfecting of public spaces
16. I already feel comfortable, no further actions are necessary
17. I don’t quite feel comfortable coming back in the foreseeable future
18. I am considering retiring
19. Open field: What would make you feel comfortable with coming back to the Cathedral to interact with the public?
20. Open field: Docents and Staff Aides: When we do reopen, there are a lot of unknowns about what visiting and touring will look like. Tours may be modified (shorter, different format, different areas of the Cathedral, etc.) and everyone will need to be make adjustments as we strive to fulfill our mission of welcoming while being safe. We will plan ahead *and* have to make multiple changes. What do you think you will personally need in order to interact with the public and give tours again? Please share your thoughts about what you think will help you return ready to give tours. Other considerations: Do you think you will want or need refreshing or re-training (if so, what about, how much)? How can you or other Docents support one another? What support or information do you need from Jenn or from others at the Cathedral?
21. Open field: If you have any suggestions on re-opening, please share below. These can be Cathedral specific ideas, for visitors, touring, your specific position, or ideas you have heard about from other museums, industries, or news sources.